

# JOB SUMMARY



		<b>From</b>	<b>Southern Outdoor Restoration</b> 3217 Northside Drive Raleigh, NC 27615 (919) 366-7474
<b>Job No.</b>	21093853	<b>Job For</b>	<b>Resource Property Management</b> Village Glen HOA 1514 Village Glen Drive Raleigh, NC 27612
<b>Date</b>	4/8/2021		
<b>Type</b>	Cleaning		
<b>PO No.</b>			

## Job Description

### Disclaimer on Pressure Washing services:

- Unless otherwise specified, our wash process will not remove rust stains, efflorescence, calcium/lime build up, graffiti, vinyl oxidation, artillery fungus, tar/asphalt stains on gutter faces and other surfaces, F.O.G. (fats, oils, greases) stains, and other inorganic stains
- Cracked, faded/oxidized, peeling, or interior-only paint, loose masonry, and/or rotten wood may be exposed during the wash process but is not caused by the work we complete. This includes painted being pushed off galvanized steel by white rust and dry rotted plastic such as light fixture coverings and dryer vent covers. We will not be liable for repairs associated with the diagnosis of these issues.
- We are not responsible for damage to personal property (potted plants, mats, cloth cushions, decorations, electronics) not removed by tenants/residents in advance of our work.
- Water and/or cleaning solution may wash out the factory-installed lubricant inside of key holes. A 3-in-1 penetrating lubricant oil will work to ensure immediate functionality of the lock. If notified of this issue, our company will rectify the problem.

### We complete our work under the following assumptions:

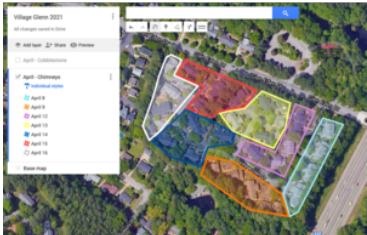
- Windows, doors, electronic locks/doorbell, and security cameras are securely sealed and closed. Should water and/or cleaning solution enter the building, it is due to compromised seals or weatherstripping. Our low pressure wash process will not blow out seals but the volume of water used in the process may expose air gaps in the building envelope. We are not responsible for the damage of items caused by this issue.
- Double pane windows have intact thermal seals. If moisture remains between the two panes of glass, our wash process did not cause the compromised seal(s) but rather exposed a pre-existing condition.
- Electrical outlets and fixtures are wired to code, grounded properly, and GFCI protected. Outdoor outlets must have intact gaskets to seal off the wiring or have intact caulking. Should water get inside the outlet, the water can create a short. If there is a short, the circuit breaker may keep tripping and the outlet needs several days to dry out before working properly again. A short may trip a GFCI on the inside of the home that needs to be reset for the circuit to function again. A short with a faulty GFCI may ruin the outlet and the outlet will need to be replaced with a new GFCI outlet. We are not responsible for the repairs associated with the aforementioned circumstances.
- Paint does not contain any organic dyes that will react to the sodium hypochlorite in our mildewcide solution. SOR cannot be held responsible for damages, labor, or material costs for rectifying any issues in the above situations. Specifically, exterior paints with a Magenta dye from Sherwin Williams are chemically unstable and may turn green in the presence of our cleaning solution. Sherwin Williams is aware of this issue and a warranty claim will need to be processed.

Services

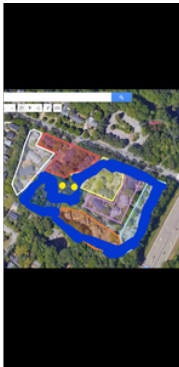
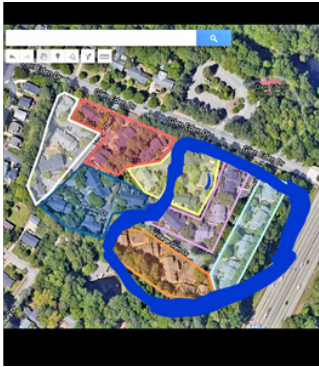
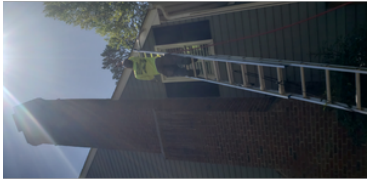
April 2021 - High Pressure Cleaning all Chimneys, approximately (83), within the Community to remove mildew and organic growth. Water Access via Raleigh Hydrant Meter

Parts, labor and items used		QTY
Service	Masonry Cleaning	1
Service	Hydrant Meter Rental and Use	1

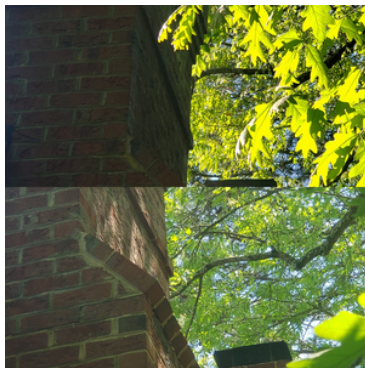
Files and Photos











## Comments



(WC/PW) Gustavo Barcenas  
04/16/2021 02:01pm EDT

The Chimney Cleaning Job is complete. Unit 1514 requested that her chimney was skipped.



(WC/PW) Gustavo Barcenas  
04/15/2021 03:20pm EDT

We completed 16 chimneys today. We added a progress picture showing what is left for tomorrow!



(WC/PW) Gustavo Barcenas

04/14/2021 03:58pm EDT

We finished 18 chimneys today. The updated progress picture shows what we have done. The yellow marks are 2 chimneys we have left from today's schedule.

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(WC/PW) Gustavo Barcenas

04/14/2021 07:24am EDT

Inputted map from yesterday

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(WC/PW) Gustavo Barcenas

04/13/2021 03:52pm EDT

We completed 16 chimneys. Progress photo uploaded

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(WC/PW) Gustavo Barcenas

04/12/2021 03:41pm EDT

We finished 13 chimneys today

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(WC/PW) Gustavo Barcenas

04/08/2021 04:31pm EDT

We had some problems with the roof pump gun, but still completed 6 chimneys. Will work to catch up to the schedule in the coming days.

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Carson Woodell

04/07/2021 01:35pm EDT

Project Notes

Monday April 12th - Please take photos of clean gutters at 1502 Village Glen Dr

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Carson Woodell

03/16/2021 09:30am EDT

**\*\*WILL NEED 2.5" METER INSTALLED! -JCW**

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