

# JOB SUMMARY



**Job No.** | 25915835  
**Date** | 8/29/2022  
**Type** | Cleaning  
**PO No.** |

**From** | **Southern Outdoor Restoration**  
3217 Northside Drive  
Raleigh, NC 27615  
(919) 366-7474

**Job For** | **RealManage**  
Keystone Townhomes  
705 Keystone Park Drive  
Morrisville, NC 27560

## Job description

THIS IS A QUOTE FOR RECURRING SERVICE(S)

Should this quote be approved, we will create future instances of the work until otherwise notified. The services can be cancelled or amended at any time for any reason. The benefits of having the recurring service(s) in force are: 1) to ensure that no instance of the work falls between the cracks and 2) to lock the pricing for each instance 3) we will provide you an annual summary of services (scope, pricing, and dates) by each October 31st for the coming year. We ask for a 30 day cancellation notice as a professional courtesy. Should we need to increase the pricing per instance at some point in the future before the following year service summary is sent, we will ensure we have written approval at least 30 days in advance of when that proposed change would go into effect. Otherwise, our default will be to have an annual escalator tied to CPI, communicated via the annual service summary. Should a multi-year price lock be applied, that information located in the "Services To Be Completed" section of this quote.

Cadence of the service(s) and pricing per instance is detailed below.

We will blow the debris off the roof, blow/remove the debris out of the gutters, ensure that the downspouts are free of clogs, blow off any gutter debris that comes down onto walkways and patios etc. Unless otherwise specified, we will not be: addressing clogs in buried downspout piping, making any gutter repairs, clearing pop-up style drains. If there are gutter guards, we will not be removing and reinstalling the guards; we will clear off any debris that has collected on the guards. To access the roofs and gutter systems, we will be using a combination of extension ladders and stack ladders. Our default method is to use an extension ladder secured to the gutter with a LockJaw grip. This system is the best overall for safety and efficiency. Should the community/property specifically request stabilizer bars on ladders, we can accommodate that request on a case by case basis.

Please note that heavy rains may bring down new debris into the gutter systems that we maintain. Standard work order rates apply to rectifying these issues after the full cleaning has been completed.

We may send a representative on site to perform a drone inspection of the roof and gutters before and/or after the work has been completed.

We offer a "30 DAY CLOG FREE GUARANTEE." This guarantee covers the gutters and the metal downspouts (not underground piping). If you report a clog within 30 days of the last appointment date of the project, we will return on site, inspect it, and address it accordingly.

## Services

 July - Full community gutter and downspout cleaning - 193 townhome units

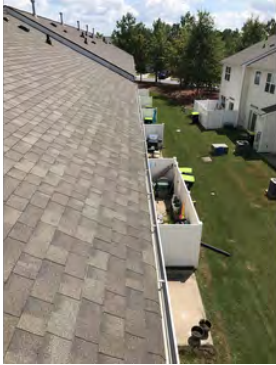
## Parts, labor and items used

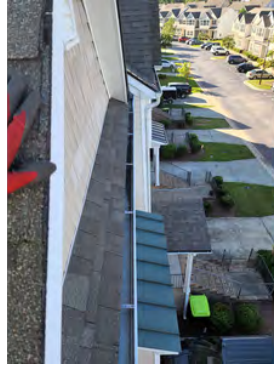
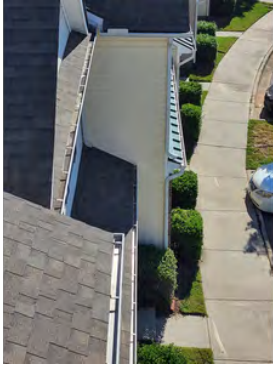
Services | Townhome Unit Gutter Cleaning

QTY

193

Files and Photos





---

## Comments



(GC1) Alexis Velasquez  
08/31/2022 01:16pm EDT

We finished the rest of the buildings.  
Job Complete.  
Most of interior buildings were clean.  
No deficiencies added.  
Pics uploaded  
We used 40 ft 28 ft ladders.



(GC1) Alexis Velasquez  
08/30/2022 01:59pm EDT

Day 2 done. 5 buildings completed. No deficiencies added. Pics uploaded. Map uploaded. We used 28ft 2 pieces of ladders.



(GC3/PW1) Michael Thompson  
08/29/2022 02:29pm EDT

Day 1 of gutter cleaning project completed. Map has been updated with special notes. No deficiencies found. Heavy debris was found in perimeter buildings completed. I'd recommend cleaning more than once a year for these. Everything cleaned up nicely

